



Regd. No. E. 275 (Amravati)

Dr. Babasaheb Ambedkar Mahavidyalaya,

Principal : **DR.S.B.Bhagat**

Ref. No. : -----

Date. :

Minutes of the Grievance Redressal Committee Meeting Held on

09 January 2014

Member of the Grievance Redressal Committee met on 09 January 2014 under the Chairperson Prof. Dr. Sunil Kumar to discuss the redressed cases of Grievance.

The Committee Members had to discuss report of the alleged of Grievance and Complaint in the Campus.

The following Members were present :

- | | |
|-----------------------|------------------|
| 1. Dr. Sunil Kumar | Chairperson |
| 2. Dr. Varsha Gawande | Member |
| 3. Dr. R.M.Deshmukh | Member |
| 4. Shri. Vijay Ingle | Member Secretary |

Member Secretary apprised the members that to make students stay in Campus comfortable and stress free. There is a properly constituted students Grievance Redressal system in place. The students having a problem approach first the Academic and Central Counseling Cell at his/her department level. In case the suggestions / grievance not resolved by the concerned department/authority, the suggestions / grievance are preferred to the Grievance Committee.

The suggestion / grievance by students/parents can also be sent on online on college e- mail address.

In addition, problem related to the wellbeing of students warranting urgent attention can be submitted directly to the Principal.

Proceedings of the Meeting

Member Secretary apprised the members that the mandate of the committee is to examine and provide timely solution to the grievances forwarded to the committee. In this context, the grievance of Mr. Fulchand Manaji Dhande of B.A. I has been referred to this committee.

The committee met the student and gave him a patient hearing.

The student has put up a request for resolution of his grievance. His request is that his University Enrolment no. is missing from college list which has essential for filling up examination form.

The committee after due consideration has recommended that the student be allowed to fill up the examination form temporarily without enrolment number.

At the conclusion of the meeting the Chairperson thanked all the members for their contribution to the meeting.

The minutes of the meeting are being put up for the perusal and approval of Honorable Principal.

Shri. Vijay Ingle
Member Secretary

Dr. Varsha Gawande
Member

Dr. R. M. Deshmukh
Member

Dr. Sunil Kumar
Chairperson GRC

Annexure I

Session 2013 – 14

Sr.No.	Problem Area	No. of Cases	Issue resolved at Level 1	Issue resolved at Level 2	Issue resolved at Level 3	Issue resolved at Level 4
1	Academics	03	1	1	1	0
2	Administration	0	0	0	0	0
3	Admission/Scholarships	05	2	2	1	0
4	Cafeteria	01	0	1	0	0
5	Co-Curricular/Extra Curricular Activities	00	0	0	0	0
6	Discipline	01	1	0	0	0
7	Examination & Result	06	3	3	0	0
9	Identity Card	03	0	3	0	0
11	Security	01	0	0	1	0
12	Sports	0	0	0	0	0
13	Infrastructure (Lab Equipment)	01	0	1	0	0
	Total	25				



Principal : **DR.S.B.Bhagat**

Ref. No. : -----

Date. :

Minutes of the Grievance Redressal Committee Meeting Held on
05 February 2015

Member of the Grievance Redressal Committee met on 05 February 2014 under the Chairperson Prof. Dr. Sunil Kumar to discuss the redressed cases of Grievance.

The Committee Members had to discuss report of the allege Grievance and Complaint in the Campus.

The following Members were present :

- | | |
|-----------------------|------------------|
| 1. Dr. Sunil Kumar | Chairperson |
| 2. Dr. Varsha Gawande | Member |
| 3. Dr. R. M. Deshmukh | Member |
| 4. Shri. Vijay Ingle | Member Secretary |

Member Secretary apprised the members that the mandate of the committee is to examine and provide timely solution to the grievances forwarded to the committee. In this context one grievance of Ms. Nikita Gajananrao Tichukale of B.Com. III has been referred to this committee.

The committee met the student and gave him a patient hearing.

The student has put in a request for resolution of his grievance. She requested for the extension of date for payment of fee as she was not able to pay her fee within the due date due to her family problems.

The committee after due consideration has recommended that the fee payment date in her case be extended from 25.01.2015 to 23/02/2015.

At the conclusion of the meeting the Chairperson thanked all the members for their contribution to the meeting.

The minutes of the meeting are being put up for the perusal and approval of Honorable Principal.

Shri. Vijay Ingle
Member Secretary

Dr. Varsha Gawande
Member

Dr. R. M. Deshmukh
Member

Dr. Sunil Kumar
Chairperson GRC

Annexure I

Session 2014 – 15

Sr.No.	Problem Area	No. of Cases	Issue resolved at Level 1	Issue resolved at Level 2	Issue resolved at Level 3	Issue resolved at Level 4
1	Academics	02	0	1	1	0
2	Administration	0	0	0	0	0
3	Admission/Scholarships	04	1	2	1	0
4	Cafeteria	00	0	0	0	0
5	Co-Curricular/Extra Curricular Activities	00	0	0	0	0
6	Discipline	01	0	1	0	0
7	Examination & Result	05	3	2	0	0
8	Fees	03	0	0	2	1
9	Identity Card	02	2	0	0	0
10	Library	01	0	1	0	0
11	Security	00	0	0	0	0
12	Sports	0	0	0	0	0
13	Infrastructure (Lab Equipments)	00	0	0	0	0
	Total	18				



Regd. No. E. 275 (Amravati)

Dr. Babasaheb Ambedkar Mahavidyalaya,

Principal : **DR.Anjan Kumar**

Ref. No. : -----

Date. :

Minutes of the Grievance Redressal Committee Meeting Held on

21 February 2016

Member of the Grievance Redressal Committee met on 21 February 2016 under the Chairperson Prof. Dr. Sunil Kumar to discuss the redressed cases of Grievance.

The Committee Members had to discuss report of the alleged of Grievance and Complaint in the Campus.

The following Members were present :

- | | |
|----------------------|------------------|
| 1. Dr. Sunil Kumar | Chairperson |
| 2. Dr. Rajani Gedam | Member |
| 3. Dr. R.M.Deshmukh | Member |
| 4. Shri. Vijay Ingle | Member Secretary |

Member Secretary apprised the members that to make students stay in Campus comfortable and stress free . Campus has a main layered students Grievance Redressal system students having a problem approaches the Academic and Central Counseling Cell at his/her department level.

The suggestion / grievance by students/parents can also be sent on online on college e- mail address.

Incase the suggestions / grievance not resolved by the concerned department/authority , the suggestions / grievance are escalated to the next level.

In addition, problem related to the wellbeing of students warranting argent attention can be submitted directly to the Principal.

Student's suggestions/grievances that cannot be resolved at the department level are referred to this Committee.

Member Secretary apprised the members that the mandate of the committee is to examine and provide timely solution to the grievances escalated to the committee. In this context one grievance of Mr. Rohit Ramdhan Tarale of B.A. II has been referred to this committee.

The committee met the student and gave him a patient hearing.

As per the student, he thought he has been able to get Scholarship during the session; however, due to confusion on scholarship he has deposited lesser amount as his annual fee.

Due to this reason his examination form was not accepted on time and he was penalized with late fee fine. He was requesting that he be allowed to pay his balance fee without late fee charges.

The committee after due consideration has recommended the following –

- An apology letter to be taken from the student so that the student should be careful in the future.
- Student is allowed to pay deficit amount of fee within 15 days without late fee fine.

At the conclusion of the meeting the Chairperson thanked all the members for their contribution to the meeting.

The minutes of the meeting are being put up for the perusal and approval of Honorable Principal.

Shri. Vijay Ingle
Member Secretary

Dr. R. B. Gedam
Member

Dr. R. M. Deshmukh
Member

Dr. Sunil Kumar
Chairperson GRC

Annexure I

Session 2015 – 16

Sr.No.	Problem Area	No. of Cases	Issue resolved at Level 1	Issue resolved at Level 2	Issue resolved at Level 3	Issue resolved at Level 4
1	Academics	04	1	2	1	0
2	Administration	0	0	0	0	0
3	Admission/Scholarships	06	2	2	1	1
4	Cafeteria	01	0	1	0	0
5	Co-Curricular/Extra Curricular Activities	01	1	0	0	0
6	Discipline	00	0	0	0	0
7	Examination & Result	04	2	2	0	0
8	Fees	02	0	2	0	0
9	Identity Card	02	2	0	0	0
10	Library	02	1	1	0	0
11	Security	01	0	0	1	0
12	Sports	01	0	0	1	0
13	Infrastructure (Lab equipment)	00	0	0	0	0
	Total	24				



Principal : **DR.Anjan Kumar**

Ref. No. : -----

Date. :

Minutes of the Grievance Redressal Committee Meeting Held on
11 January 2017

Member of the Grievance Redressal Committee met on 11 January 2017 under the Chairperson Prof. Dr. Sunil Kumar to discuss the redressed cases of Grievance.

The Committee Members had to discuss report of the alleged of Grievance and Complaint in the Campus.

The following Members were present:

- | | |
|----------------------|------------------|
| 5. Dr. Sunil Kumar | Chairperson |
| 6. Dr. Rajani Gedam | Member |
| 7. Dr. R.M.Deshmukh | Member |
| 8. Shri. Vijay Ingle | Member Secretary |

Member Secretary apprised the members that to make students stay in Campus comfortable and stressfree . Campus has a main layered students Grievance Redressal system students having a problem approaches the Academic and Central Counseling Cell at his/her department level.

The suggestion / grievance by students/parents can also be sent on online on college e- mail address.

Incase the suggestions / grievance not resolved by the concerned department/authority, the suggestions / grievance are escalated to the next level.

In addition, problem related to the wellbeing of students warranting argent attention can be submitted directly to the Principal.

Student's suggestions/grievances that cannot be resolved at the department level are referred to this Committee.

Member Secretary apprised the members that the mandate of the committee is to examine and provide timely solution to the grievances escalated to the committee. In this context one grievance of Ms. Pooja Gajananrao Tayde of M.Com. I has been referred to this committee.

The committee met the student and gave him a patient hearing.

As per the student, she went to her hometown as she had some family emergencies thus she was unable to submit her semester exam form on time due to which she was fined . She requested committee members to allow her to submit semester form so that she can be appear for the semester exam.

The committee after due consideration has recommended the following –

She may be allowed to pay University exam fees with late fee charges and allow to submit her semester exam form.

At the conclusion of the meeting the Chairperson thanked all the members for their contribution to the meeting.

The minutes of the meeting are being put up for the perusal and approval of Honorable Principal.

Shri. Vijay Ingle
Member Secretary

Dr. R. B. Gedam
Member

Dr. R. M. Deshmukh
Member

Dr. Sunil Kumar
Chairperson GRC

Annexure I

Session 2016 – 17

Sr.No.	Problem Area	No. of Cases	Issue resolved at Level 1	Issue resolved at Level 2	Issue resolved at Level 3	Issue resolved at Level 4
1	Academics	02	1	2	1	0
2	Administration	01	0	1	0	0
3	Admission/Scholarships	04	0	2	1	1
4	Cafeteria	00	0	0	0	0
5	Co-Curricular/Extra Curricular Activities	00	0	0	0	0
6	Discipline	00	0	0	0	0
7	Examination & Result	05	3	2	0	0
8	Fees	02	0	2	0	0
9	Identity Card	01	0	1	0	0
10	Library	01	1	0	0	0
11	Security	00	0	0	0	0
12	Sports	00	0	0	0	0
13	Infrastructure (Lab Equipment)	00	0	0	0	0
	Total	16				



Principal : **DR. P.G. Rathod**

Ref. No. : -----

Date. :

Minutes of the Grievance Redressal Committee Meeting Held on
21 December 2017

Member of the Grievance Redressal Committee met on 11 January 2017 under the Chairperson Prof. Dr. Sunil Kumar to discuss the redressed cases of Grievance.

The Committee Members had to discuss report of the alleged of Grievance and Complaint in the Campus.

The following Members were present :

- | | |
|----------------------|------------------|
| 1. Dr. Sunil Kumar | Chairperson |
| 2. Dr. Rajani Gedam | Member |
| 3. Dr. R.M.Deshmukh | Member |
| 4. Shri. Vijay Ingle | Member Secretary |

Member Secretary apprised the members that to make students stay in Campus comfortable and stressfree . Campus has a main layered students Grievance Redressal system students having a problem approaches the Academic and Central Counseling Cell at his/her department level.

The suggestion / grievance by students/parents can also be sent on online on college e- mail address.

Incase the suggestions / grievance not resolved by the concerned department/authority , the suggestions / grievance are escalated to the next level.

In addition, problem related to the wellbeing of students warranting argent attention can be submitted directly to the Principal.

Student's suggestions/grievances that cannot be resolved at the department level are referred to this Committee.

Member Secretary apprised the members that the mandate of the committee is to examine and provide timely solution to the grievances escalated to the committee. In this context one grievance of Ms. Preshika Gulabrao Dethe of B.A. II has been referred to this committee.

The committee met the student and gave him a patient hearing.

As per the student, she went to her hometown as she had some economical problems, thus she was unable to submit her annual exam form on time due to which she was fined . She requested committee members to allow her to submit semester form so that she can be appear for the semester exam.

The committee after due consideration has recommended the following –

She may be allowed to pay University exam fees with late fee charges and allow to submit her semester exam form.

At the conclusion of the meeting the Chairperson thanked all the members for their contribution to the meeting.

The minutes of the meeting are being put up for the perusal and approval of Honorable Principal.

Shri. Vijay Ingle
Member Secretary

Dr. R. B. Gedam
Member

Dr. R. M. Deshmukh
Member

Dr. Sunil Kumar
Chairperson GRC

Annexure I

Session 2017 – 18

Sr.No.	Problem Area	No. of Cases	Issue resolved at Level 1	Issue resolved at Level 2	Issue resolved at Level 3	Issue resolved at Level 4
1	Academics	00	0	0	0	0
2	Administration	01	0	1	0	0
3	Admission/Scholarships	03	0	2	1	0
4	Cafeteria	00	0	0	0	0
5	Co-Curricular/Extra Curricular Activities	00	0	0	0	0
6	Discipline	00	0	0	0	0
7	Examination & Result	04	2	2	0	0
8	Fees	02	0	2	0	0
9	Identity Card	02	0	2	0	0
10	Library	00	0	0	0	0
11	Security	00	0	0	0	0
12	Sports	00	0	0	0	0
13	Infrastructure (Lab Equipment)	00	0	0	0	0
	Total	13				

10/10/2018

Minutes of Meeting of the Grievances committee

The Grievances Committee convened a meeting on 10/10/2018 at 3 pm. The purpose of the meeting was to discuss the case of Mr. Nilesh B. Thakare, class IV employee of our college who was issued a letter by the Principal on 01/10/2018 for his alleged misconduct.

In this respect the committee heard both the parties and came to conclusion that Mr. Nilesh B. Thakare had lost his balance of mind on being informed about his father's illness and rushed to out of the college without duly informing the Principal.

The committee is of the opinion that Mr. Nilesh should not be charged of any misconduct and the committee would like the Principal to consider his case sympathetically and allow Mr. Nilesh B. Thakare to continue.